

Champions Training Centre

MAY 2011 NEWSLETTER

WELCOME

WELCOME TO WHAT WE'RE SURE WILL BE A VERY EXCITING AND GREAT SEASON. WE HAVE MANY NEW FACES AMONG US SO MAKE SURE YOU INTRODUCE YOURSELF TO ANYONE YOU DON'T KNOW. A NEW TRAINING SEASON MAKES IT POSSIBLE FOR ALL OF YOU TO HAVE A FRESH START, TO LOSE ANY BAD HABITS AND TO ESTABLISH A WORK ETHIC, WHICH WILL HELP YOU TO REALIZE YOUR GOALS FOR THIS COMPETITION SEASON.

MISSED SESSION LINE PROCEDURE

IF YOU ARE GOING TO BE AWAY, PLEASE CALL, 519-624-4532 & REMEMBER TO PRESS # 2. THIS IS VERY IMPORTANT AS THIS IS THE ONLY WAY THE COACHES WILL KNOW THAT YOU ARE NOT ATTENDING THE SESSION BUT THAT YOU ARE SAFE! BY DOING THIS YOU WILL NOT BE CHARGED FOR THE LESSON. **EVEN IF YOUR COACH IS AWARE OF THE ABSENCE, PLEASE ALSO LEAVE A MESSAGE ON THE MISSED SESSION LINE.** MANY OF YOU LEAVE A MESSAGE, HOWEVER FORGET TO PRESS # 2 AND THEREFORE THE COACHES DO NOT RECEIVE IT! PLEASE DO NOT CALL BETWEEN 11:30PM AND 5:00AM.

REMINDER NOTICE

IF YOU ARE IN NEED OF SPEAKING WITH A COACH, PLEASE WAIT UNTIL THEY ARE FINISHED THE SESSION OR ARE ON A BREAK. THE OTHER OPTION IS TO INTERRUPT THEM DURING YOUR CHILD'S LESSON. IF YOUR INQUIRY IS AN OFFICE MATTER, PLEASE CONTACT THE OFFICE BETWEEN 9:00AM AND 2:00PM, MONDAY TO THURSDAY! THANK YOU FOR YOUR CO-OPERATION.

ICE SURFACE ENTRANCE

PLEASE REMEMBER THAT ONCE THE SKATER STEPS ONTO THE ICE, WE ASK THAT THEY DO NOT LEAVE THE ICE SURFACE UNLESS THEY HAVE PERMISSION FROM THEIR BASE COACH OR ONE OF THE COACHES ON DUTY. WE WOULD APPRECIATE IF PARENTS WOULD WAIT UNTIL THE END OF THE SESSION WHEN THE SKATERS LEAVE THE ICE BEFORE THEY COME TO SPEAK TO THEIR CHILD.

SKATERS AND COACHES NEWS

WE WOULD LIKE TO THANK ALL THOSE WHO VOLUNTEERED WITH THE 2011 ICE SHOW. YOU WERE SO HELPFUL. WE WOULD ALSO LIKE TO CONGRATULATE ALL OF THE SKATERS FOR DOING AN AMAZING JOB WITH THE ICE SHOW. ALL OF YOUR HARD WORK HAS CERTAINLY PAID OFF!

WE ARE SORRY THAT WE WON'T BE SEEING MR CANN AROUND THE ARENA AS OFTEN, BUT WE'LL STILL SEE HIM HELPING OUT OUR SKATERS AND PARTNERING THEM THROUGH THEIR DANCE TESTS!

ONCE AGAIN WE WILL BE HOLDING OUR ANNUAL SEMINAR. THIS YEAR IT WILL BE HELD JULY 4TH AND 5TH, 2011 AT THE HEPSELER MEMORIAL ARENA. MRS PURDY WILL BE THE PRESENTOR AT THIS SEMINAR.

PLEASE WELCOME ALL OF THE NEW SKATERS TO OUR PROGRAMS.

BEST OF LUCK TO *ALL* OF THE SKATERS WHO HAVE DECIDED TO START THEIR NEXT STAGE OF LIFE. WE WISH YOU ALL THE BEST! PLEASE KEEP IN TOUCH.

REMINDER: TICKET ICE WILL BE AVAILABLE MONDAYS, 9AM TO 10AM AND WEDNESDAY AND FRIDAY FROM 8AM TO 9AM. THE COST IS \$10.00 PER HOUR. PLEASE HAND IN PAYMENT AT THE BEGINNING OF EACH SESSION. AT THIS TIME THE ONLY DATE TICKET ICE IS NOT AVAILABLE UNTIL THE END OF JUNE 2011 IS MAY 23RD, 2011.

WE WOULD LIKE TO WELCOME ALL THE CAMBRIDGE & AYR CLUB SKATERS AND COACHES TO OUR SPRING PROGRAM.

IF YOU ARE INTERESTED IN SAVING SOME FUNDS WITH YOUR SUMMER REGISTRATION, THE REGISTRATION FORM WOULD NEED TO BE RECEIVED BY THE DEADLINE DATE OF MAY 4TH, 2011 ALONG WITH THE PAYMENT REQUEST.

WITH A NEW SEASON BRINGS MANY NEW PARENTS. PLEASE WELCOME THE NEW FAMILIES AND HELP THEM TO BECOME PART OF OUR TEAM. HELP THEM TO BE POSITIVE AND SUPPORTIVE OF ALL THE MEMBERS OF OUR TEAM. RINK GOSSIP CAN ONLY BRING HARM TO EVERYBODY AND THAT'S WHY WE DO NOT WISH TO HAVE NEGATIVE PEOPLE BE ON OUR TEAM. TEACH THEM THAT THE ONLY WAY TO GET CORRECT INFORMATION IS TO ASK OUR COACHING STAFF AND THAT YOU CAN NEVER ASK TOO MANY QUESTIONS.

SUMMER COMPETITION DATES: SUMMER SIZZLE (STARSKATE AND HIGHER) IS TENTATIVELY SCHEDULED FOR: AUGUST 5 – 7, 2011 AND THORNHILL COMPETITION IS TENTATIVELY SCHEDULED FOR: AUGUST 12 – 14, 2011. AS SOON AS THESE DATES ARE CONFIRMED, WE WILL NOTIFY THE SKATERS.

IF YOU ARE REQUIRING A NEW COMPETITION OUTFIT, PLEASE MAKE SURE YOU DISCUSS THIS WITH YOUR BASE COACH. WE ARE IN THE PROCESS OF STARTING TO ORGANIZE FITTINGS.

ANY SKATERS THAT ARE NOT HOME CLUB PRESTON, ARE REQUIRED TO SUBMIT A TEST PERMISSION FORM. IF YOU REQUIRE THE PAPERWORK FOR THIS, PLEASE CONTACT THE CTC OFFICE.

WITH TODAY'S TECHNOLOGY, WE SEEM TO BE ABLE TO COMMUNICATE WITH EACH OTHER CONTINUOUSLY. WE GET IN THE HABIT OF EMAILING/TEXTING SOMEONE AND THEM RETURNING THE EMAIL WITHIN A FEW MINUTES OR HOURS. BY 2PM ON SATURDAY THE WEEKEND HAS STARTED FOR ALL SKATERS AND COACHES. AS THE NICER WEATHER ARRIVES, PEOPLE ARE NOT ALWAYS CHECKING SO FREQUENTLY... SO THE RESPONSES MAY NOT HAPPEN AS QUICKLY – PLEASE KEEP THAT IN MIND!

REMINDER: PLEASE CONTACT THE OFFICE IF YOU ARE PLANNING TO SKATE A DIFFERENT SESSION, AS SOME SESSIONS ARE FULL!

IMPORTANT DATES

- WEDNESDAY MAY 4, 2011 SUMMER SCHOOL FORMS DUE
- SATURDAY MAY 21, 2011 NO SKATING
- MONDAY MAY 23, 2011 NO SKATING

PRESTON FSC NEWS

ICE SHOW PICTURES ARE NOW AVAILABLE FOR PICK UP. IF YOU MISSED THE PICK UP DAY, PLEASE PICK THEM UP AT THE CTC OFFICE. OUR OFFICE IS OPEN MONDAY TO THURSDAY 9AM TO 2PM.

FUNDRAISER: THE PRESTON FSC IS STILL COLLECTING ZEHRS TAPES. ANY TIME YOU GO TO ZEHRS, PLEASE BRING YOUR RECEIPTS TO THE COACHES ROOM @ THE HESPELER ARENA. THESE ZEHRS RECEIPTS CAN BE FROM ANYWHERE... IE: GUELPH, KITCHENER, WATERLOO, BRANTFORD OR CAMBRIDGE.

THE PRESTON FSC AGM IS GOING TO BE HELD ON TUESDAY JUNE 7, 2011 @ 7:30PM. LOCATION TO BE CONFIRMED IN JUNE NEWSLETTER. ALL PRESTON MEMBERS THAT ARE IN GOOD STANDINGS WITH THE CLUB ARE WELCOME TO ATTEND!

TEST DAY INFORMATION

SPRING TEST DAY(S) ARE TENTATIVELY PLANNED FOR: COMPETITIVE & EVALUATED TEST DAY IS SCHEDULED FOR JUNE 29, 2011. ONCE THE FINAL TEST LIST IS ANNOUNCED FOR EACH TEST DAY, THE SKATERS WILL RECEIVE AN ENVELOPE FROM THE COACH THAT HAS SUBMITTED THE TEST. THIS ENVELOPE IS DUE BACK INTO THE TEST BOX (LOCATED IN DRESSING ROOM # 1, HESPELER ARENA) ONE WEEK BEFORE TEST DAY. PLEASE MAKE SURE YOU FILL OUT ALL OF THE REQUESTED INFORMATION IE: SKATE CANADA NUMBER.

PRO-SHOP

AT THE CTC OFFICE WE OFFER A NUMBER OF SKATING SUPPLIES! IF YOU REQUIRE TIGHTS, LACES – WHITE OR BLACK, CLEAR SKATE TAPE, BLADE COVERS, TWISTERS, SKATE GUARDS OR GEL PADS YOU CAN PURCHASE THEM FROM US. IT'S VERY EASY – JUST PHONE 519-622-8551, PLACE YOUR ORDER AND WE WILL BRING IT TO THE HESPELER ARENA FOR YOU!

MAKING CHANGES TO SKATERS SCHEDULES

CTC DOES NOT GIVE REFUNDS EXCEPT IN THE CASE OF APPROVED MEDICAL WITHDRAW. NO REFUNDS FOR RETIRED SKATERS. WITHDRAWAL FROM THE PROGRAM DOES NOT REMOVE THE OBLIGATION TO HONOUR POST-DATED CHEQUES. PROGRAM CHANGES ARE TO BE REQUESTED IN WRITING. EMAILS ARE NOT PERMITTED, AS BASE COACH IS REQUIRED TO SIGN TO VERIFY APPROVAL OF THIS CHANGE. THERE IS A \$15.00 PROCESSING FEE FOR CHANGES ONCE INVOICE HAS BEEN PROCESSED. CREDITS OR REFUNDS FOR MEDICAL REASONS WILL BE ISSUED UPON RECEIPT OF A MEDICAL DOCTOR'S NOTE, ON A PRO-RATED BASIS.

THOUGHT FOR THE MONTH

WE CAN DO ANYTHING WE WANT TO DO IF WE STICK TO IT LONG ENOUGH. -HELEN KELLER

IMPORTANT ITEMS TO NOTE

PROPER ATTIRE ON THE ICE

NOW THAT WE ARE HEADING INTO THE WARMER MONTHS OF THE YEAR, IT WOULD BE APPROPRIATE FOR THE FEMALE SKATERS TO START WEARING SKATING DRESSES OR SKIRTS ON A REGULAR BASIS. MALE SKATERS SHOULD BE TRAINING IN SKATING PANTS OR FITTED TRACK PANTS.

IT IS BEST THAT THE SKATERS NOT WEAR HOODED SWEATERS ON THE ICE AS THEY ARE DISTRACTING TO THE SKATERS WHEN THEY SPIN, JUMP OR STROKE.

FEMALE SKATERS SHOULD HAVE THEIR HAIR TIED BACK OFF THEIR FACE AND CLIPS CAN BE USED TO HELP KEEP THE HAIR TIDY. WE WOULD ASK THAT SKATERS NOT WEAR BOBBY PINS ON THE ICE AS THEY TEND TO FALL OUT AND IT IS QUITE EASY FOR A SKATER TO TRIP OVER THESE ON THE ICE AS THEY ARE NOT EASILY SEEN.

JEANS OR PANTS THAT HAVE NO STRETCH SHOULD NOT BE WORN ON THE ICE.

WHY SUBMIT YOUR REGISTRATION FORM ON OR BEFORE THE DEADLINE?

THERE ARE MANY ADVANTAGES TO SUBMITTING YOUR REGISTRATION FORMS ON TIME. THE MOST IMPORTANT ADVANTAGE IS THAT IT ENSURES THAT YOU WILL GET THE DAYS AND TIMES THAT YOU PREFER.

LESSONS ARE ALSO SLOTTED ON A FIRST COME FIRST SERVED BASIS. IF YOU SUBMIT YOUR FORM LATER, YOU MAY BE SLOTTED LESSONS THAT DON'T WORK AS WELL FOR YOUR SCHEDULE.

THE FINANCIAL REASON FOR SUBMITTING YOUR FORM ON OR BEFORE THE DEADLINE IS QUITE SUBSTANTIAL. A DISCOUNTED PRICE IS OFFERED ON FORMS THAT ARE RECEIVED ON OR BEFORE THE DEADLINE.

PAYMENT BY CREDIT CARD IS ALSO ACCEPTED FOR BOTH ICE TIME AND LESSON FEES.

WHEN SKATERS SUBMIT THEIR FORMS EARLY IT ALSO ALLOWS THE SCHOOL TO KNOW HOW MUCH ICE TIME IS REQUIRED AND EITHER CANCEL ICE, REARRANGE THE SCHEDULE AND BUY ADDITIONAL ICE TIME TO ACCOMMODATE THE SKATERS.

LESSON AGREEMENTS

PRIOR TO THE START OF ANY OF THE SCHOOLS, SPRING SUMMER FALL OR WINTER, YOU WILL RECEIVE A LESSON AGREEMENT WHICH OUTLINES THE NUMBER OF LESSONS YOUR SKATER WILL RECEIVE DURING THE SKATING SCHOOL.

AN EXAMPLE WOULD BE: YOUR SKATER FOR THE SPRING PROGRAM IS RECEIVING 2 LESSONS PER WEEK -- THE SCHOOL RUNS FOR 10 WEEKS, THEREFORE YOU ARE INVOICED FOR 20 LESSONS. THE AGREEMENT SHOWS THE TOAL DOLLAR VALUE THAT IS OWED FOR THE 20 LESSONS AND A BREAKDOWN OF WHEN THE LESSON PAYMENTS NEED TO BE MADE.

IF YOUR SKATER MISSES A DAY OF SKATING THEREBY MISSING SOME OF THEIR SCHEDULED LESSONS OR THE COACH MISSES A LESSON -- THESE LESSONS WILL BE MADE UP IN A TIMELY MANNER.

IF SKATERS SKATE AND RECEIVE LESSONS BETWEEN SKATING SCHOOLS -- THE WEEKS BETWEEN SUMMER AND FALL SCHOOL -- THE CHRISTMAS VACATION BREAK -- THE WEEKS BETWEEN WINTER AND SPRING SCHOOL -- THESE LESSONS WILL BE EXTRA BILLED AND YOU WILL RECEIVE AN INVOICE FOR THESE (OUT OF SCHOOL) LESSONS.

TEST COACHING FEES -- WHEN A SKATER TRIES A TEST AT ANY OF THE NUMEROUS TEST DAYS THROUGHOUT THE YEAR -- THE SKATER WILL BE BILLED FOR TEST COACHING FOR THE DAY OF THE TEST. BECAUSE THERE IS NO WAY OF KNOWING HOW MANY TESTS THE SKATER WILL TRY DURING A SKATING SCHOOL, THESE LESSONS DO NOT SHOW ON THE LESSON AGREEMENT AND WOULD BE EXTRA BILLED AT THE END OF THE SCHOOL.

FOR SKATERS THAT TRAIN WITH US THROUGHOUT THE ENTIRE YEAR -- AT THE END OF THE WINTER SEASON WE LOOK AT THE NUMBER OF LESSONS THAT WERE BILLED THROUGHOUT THE YEAR AND THE ACTUAL NUMBER OF LESSONS THAT WERE RECEIVED. IF THERE IS A DIFFERENCE BETWEEN THESE TWO NUMBERS EITHER AN ADDITIONAL INVOICE WILL BE SENT OUT OR A CREDIT IS ISSUED TO YOUR ACCOUNT.

FOR SKATERS THAT TRAIN WITH US FOR A SHORTER PERIOD THIS ACCOUNTING WOULD TAKE PLACE AT THE END OF THEIR TRAINING TIME WITH US.

WHAT IS CONSIDERED PROPER AND TIMELY NOTIFICATION ON THE MISSED SESSION LINE.

WHEN A SKATER WILL BE AWAY FOR ANY OF THEIR SCHEDULED SESSIONS, PLEASE CALL THE MISSED SESSION LINE. 519-624-4532 AND REMEMBER TO PRESS #2. THIS IS VERY IMPORTANT AS THIS NOTIFIES THE COACHES OF YOUR SKATER'S ABSENCE AND ALSO LETS THE COACHES KNOW THE SKATER IS SAFE. BY LEAVING A MESSAGE ON THE MISSED SESSION LINE YOU WILL NOT BE CHARGED FOR THE MISSED LESSON TIME AS IT ALLOWS THE COACH SUFFICIENT TIME TO REORGANIZE THEIR SCHEDULES.

PLEASE TRY TO LOOK AHEAD AT YOUR SCHEDULES AND YOUR SKATER'S SCHEDULES LOOKING FOR POTENTIAL CONFLICTS WITH OTHER ACTIVITIES AND NOTIFY THE MISSED SESSION LINE AS EARLY AS POSSIBLE ABOUT ANY ABSENCES THAT WILL TAKE PLACE.

IN THE CASE OF ILLNESS WE UNDERSTAND YOU WILL NOT BE IN A POSITION TO GIVE AS MUCH NOTICE OF THE ABSENCE HOWEVER, WE ASK THAT YOU CALL THE MISSED SESSION LINE IMMEDIATELY UPON LEARNING OF THE ILLNESS.

MAKING UP MISSED SESSIONS

WE DO ALLOW SKATERS TO MAKE UP ANY MISSED SESSIONS THAT THEY HAVE THROUGHOUT A SKATING SCHOOL. HOWEVER, THESE MUST BE MADE UP WITHIN THAT SCHOOL AND CANNOT BE CARRIED FORWARD TO THE NEXT SCHOOL.

PLEASE PLAN WITH YOUR BASE COACH WHEN WOULD BE BEST TO MAKE UP MISSED SESSIONS. IT IS ALSO REQUIRED THAT THE OFFICE BE NOTIFIED OF WHEN AND WHAT SESSION THE SKATER WILL BE MAKING UP MISSED ICE TIME.

THIS ENSURES THAT THE NUMBER OF SKATERS ON A SESSION DOES NOT EXCEED THE MAXIMUM ALLOWED.